

Dr Philip Bauliah

**VICTORIA
CROSS
SURGERY**

168-9 VICTORIA RD
SWINDON
WILTSHIRE
SN1 3BU

Telephone: (01793) 535584
Fax: (01793) 497526

Dear Patient

Victoria Cross Surgery is taking over Eldene Health Centre and the Nythe Branch Surgery will close (Eldene Health Centre will become the branch surgery)

I am taking the opportunity to write to you personally to inform you about important changes at Nythe Surgery.

I am pleased to inform you that Victoria Cross Surgery will merge with and take over the Eldene Health Centre on 31 March 2018.

The merger will mean that Victoria Cross Surgery will take over the management of the Eldene Health Centre GP practice. It will also mean that the Nythe branch surgery will close and all patient services will be transferred to Eldene Health Centre (which will become the branch surgery).

I realise you are usually seen at Nythe Surgery, but I wanted to reassure you that you will still be able to access the full range of services that you require, at either Eldene Health Centre or Victoria Cross Surgery.

The distance from Nythe Surgery to Eldene Health Centre is circa 1.2 miles. Eldene Health Centre is a purpose-built health care facility, on ground level with good access for patients, ample free parking and is accessible on bus routes.

Your medical records will be transferred to Eldene Health Centre and your registration with the practice will not be affected.

The team who currently see you at Nythe Surgery will be moving to Eldene Health Centre.

I understand that you may have questions about the merger and I intend to address your concerns by the following means:

- I have tried to answer some of the questions I think you may have and these questions and answers can be found on our website www.victoriacrosssurgery.co.uk
- If you have any specific queries please write to Sarah Wilson (Practice Manager) at Victoria Cross Surgery, or email her at admin.victoriacross@nhs.net

Please be assured that I will keep you updated on progress using the practice website and posters around the surgery. This will be a time of change for all of us and whilst we will all work extremely hard to minimise the disruption, I am grateful for your understanding during this time.

Yours faithfully,

Dr Philip Bauliah

